



Pedros®
FLAME GRILLED CHICKEN

COMPANY profile

MAY 2026



SAYING *Olá* TO A SERIOUSLY HOT BIRD!

We're South Africa's fastest growing, most exciting Flame Grilled Chicken Franchise.
In 8 years, we've grown our flock to over 210 stores... and we're just getting started!

While we hold our ethics at the core of all we do, our business ethos is not scared to challenge the conventions of the QSR space. In fact, we believe that good food doesn't have to come with a hefty price tag, and that quality should always remain accessible to all. And that's what sets us apart!

Our aim is not only to disrupt the QSR market with our unique flavour, excellent product and unbeatable value for money, but to be one of the leading flame-grilled chicken brands in the country! We're here to ruffle some feathers...

Behind our success, we're growing a team of talented '*Don Pedros*' driven by a desire to be exceptional in everything they do. We also have a dedicated, in-house marketing team committed to designing innovative strategies that build communities, drive brand awareness and maximise sales.

Our Mission: to motivate, support and grow our team, to inspire our Franchise Partners and to produce excellent returns for all stakeholders.
And as we spread our wings across the country and beyond, every meal is a celebration of flavour, community, and the joy of good food done right!







OUR SECRET INGREDIENT? **OUR People!**

From the skilled hands that craft each delicious meal, to the friendly faces that serve it with pride, to our incredible leadership team firing the flame behind our brand... Pedros is powered by passionate people united in their love for great food and genuine hospitality.

Although our vision, inspiration and strategy are global, we are a truly South African company, born and managed locally. We believe that 'local is lekker!' and source all our products from SA partners and producers.

So, we strive to create a culture that is vibrant and positive, and to encourage and invest in our 'Don Pedros' – these are passionate, hard-working people who care deeply about the brand and help keep us at the top of the pecking order!

With every passing day, we're driven by a singular vision: to connect and inspire chicken lovers across the globe, one succulent bite at a time.

OUR Core VALUES



QUALITY PRODUCT

Offering people a wholesome, delicious meal that keeps them coming back!



QUALITY EXPERIENCE

Offering people a warm, welcoming atmosphere, friendly smiles and excellent service that leaves a lasting impression.



VALUE FOR MONEY

Offering people excellent products and generous portions at affordable prices.



PURPOSE Statement



Hatching opportunities for communities, ignited by a passion for quality, value and excellence!

Vision



To be one of the leading Flame Grilled Chicken brands in Africa!

Mission



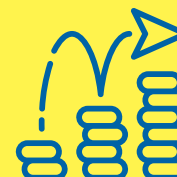
Providing our consumers with a great product, a positive environment, and value for money.



To motivate, support and grow our team



To inspire our Franchise Partners



To produce great return for all stakeholders

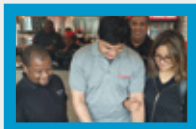


OUR Growth

KwaZulu Natal



Sasol Umgeni



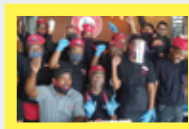
Isipingo



Empangeni



Raisethorpe (PMB)



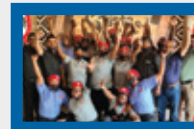
Bridge City (Looted)



South Beach



Sasol O'Flaherty



Pinesprings



Kokstad



Eshowe



Newlands



Church Street (PMB)



Phoenix Plaza



KwaMashu Drive Thru



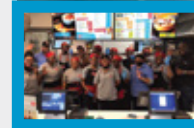
Umhlanga



Warwick



Midlands Mall
(Food Court)



Sasol Umzinto



Gateway



Stanger



Newcastle Corner



Montclair



Richards Bay



Retief Street



Edendale



Verulam



Jamaica Junction



Florida Road



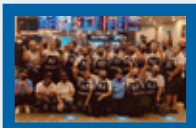
Midway Crossing



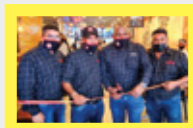
Shelly Beach



West Street



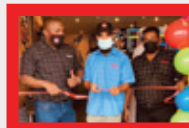
Ladysmith



Stanger Market Plaza



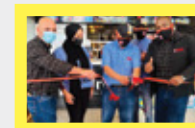
Durban Station



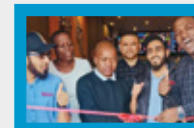
Inanda Mall



Port Shepstone CBD



Vryheid



Ixopo



Hillcrest



Newcastle Taxi City



Pinetown MC Centre



Woodview Drive Thru



Hammarsdale Junction



oThongathi Mall



Esikhaleni Plaza



Madadeni



Maphumulo Mall



Chatsworth Bayview



Queensmead Mall



Midlands Mall (PMB)



Durban North



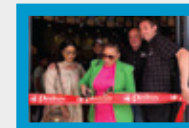
Mandini Renckens Spar



Estcourt



Jozini Mall



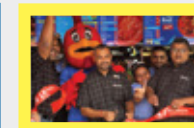
Umzimkhulu



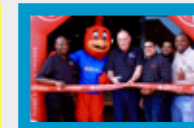
The Workshop



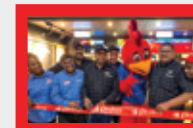
Starwood Mall



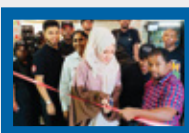
Malvern Centre



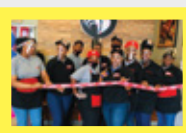
Richards Bay,
Town Square Drive Thru



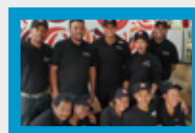
Pavilion
Shopping Centre



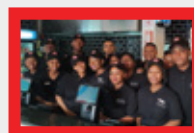
Sheppie Mall



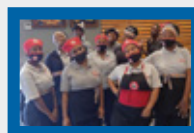
Pine Street



Smith Street



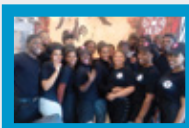
Overport



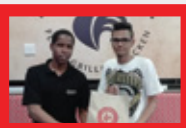
Chatsworth



Umlazi



Pinecrest



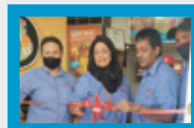
Bluff



Brookside Mall (PMB)



Whitehouse



Woodburn (PMB)

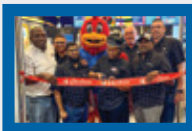


Glenwood Drive Thru

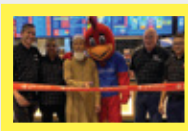


OUR Growth

KwaZulu Natal



Galleria Mall



Kwamnyandu Mall



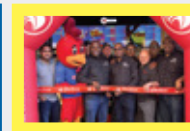
Pongola



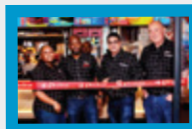
Dundee



Ulundi



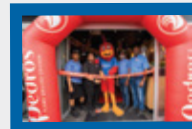
Marine Parade



Mtuba Mall



Bluff Towers



Verulam CBD



Shallcross Drive Thru



Prince Buthelezi Mall



OUR Growth

GAUTENG



Cosmo City



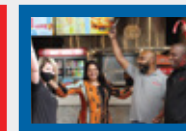
Bloed Street



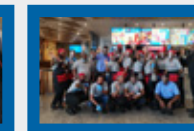
Dobsonville



Hillbrow



Chris Hani Crossing



Tembisa Mall



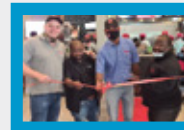
Pan Africa



Bonaero Park DT



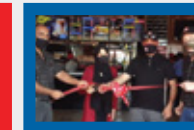
Pretorius Street



Golden Walk



Lenasia



Centurion Lifestyle



Laudium



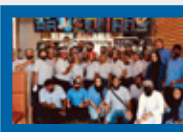
Daveyton



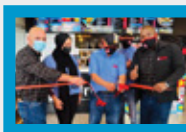
Voortrekker



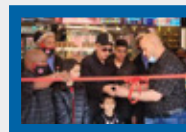
Northmead DT



Lakefield Junction



Ormonde



Cresta Crossing



Centurion Mall



Woodmead



Braamfontein



Norwood



Quagga Centre



Mamelodi Square



Blaauw Village



Protea Gardens



Kempton Park



Boksburg



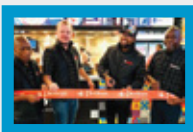
Randfontein



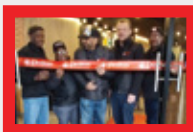
Emmarentia



Jewel City



Mams Mall



Yeoville



Kine Centre



Vanderbijlpark
Park Square



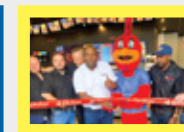
East Rand Mall



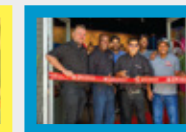
Eyethu Shopping Centre



Wonderpark
Shopping Centre



Jabulani Mall



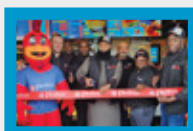
Tembisa Plaza



Maponya Mall



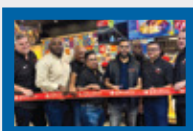
Phumlani Mall



Hammanskraal
Renbro Shopping Centre



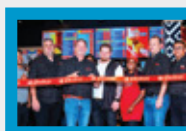
Paul Kruger Street



Westgate Mall JHB



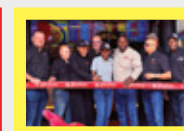
Randburg City



Spings Mall



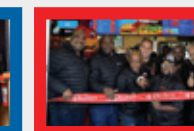
Ontdekkers DT



Sunnyside



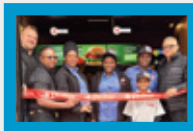
BP Jean Avenue
Drive-Thru



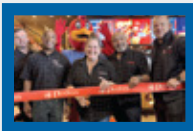
Tsakane Mall



President Hyper



Mayfair Drive Thru



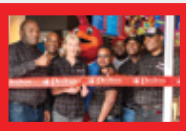
Soshanguve Mall



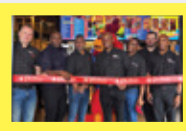
Southgate Mall



Signet Terrace
Drive-Thru



Silver Mall



Rivonia Village

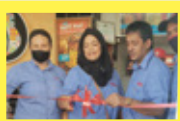


Bronkhorstspuit Mall



OUR Growth

WESTERN CAPE



Woodstock



Long Street



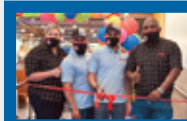
Zevenwacht Mall



Belgravia Road



Junxion Mall



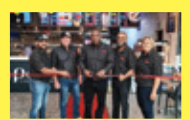
Claremont



Plumstead



Kromboom



Promenade Mall



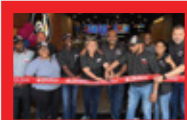
Atlantis City Mall



Grassy Park



Maynard Mall



N1 Value Centre



Pelican Park



Cape Town Station



Bayside Mall



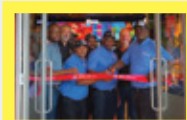
Blue Downs



Mitchells Plain



Sandown



Capricorn Square



EASTERN CAPE



Flagstaff



Bizana



Mdantsane Mall



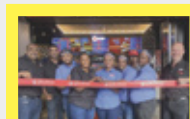
Sutherland Street



Greenacres



Mbashe Mall



Oxford Street



Buffalo Street

NORTHERN CAPE



Kathu Village Mall

NORTH WEST



Zeerust



Klerksdorp



Rustenburg



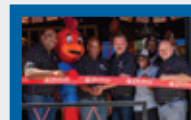
Foro Mall



Moruleng Mall



Mahikeng Mall



Vryburg



Phokeng



OUR Growth

MPUMALANGA



Highland Mews



Merino Mall



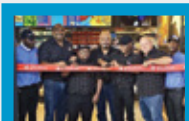
Eclipse Centre



Piet Retief Drive Thru



Mall@Emba



Acornhoek Mall



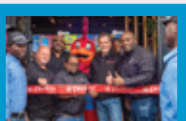
Cross Roads Plaza



Kabokweni Plaza



KG Mall



Bushbuckridge
Drive Thru

FREE STATE



Qwa Qwa



Boitumelo Junction

LIMPOPO



Thavhani Mall



Masingita Mall



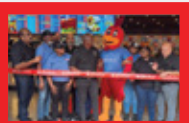
Louis Trichardt DT



Venda Plaza



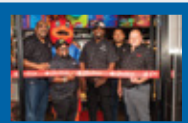
Grobler Street



Maake Plaza



Elim Hubyeni



Burgersfort Mall



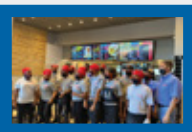
Polokwane CBD



OUR Growth

International

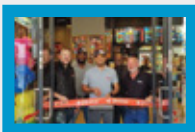
BOTSWANA



Airport Junction



Fields Mall



Galo Mall



Oasis Mall



Mall of Maun



Hill View Mall

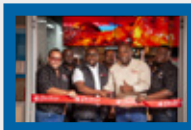


Palapye



Mahalapye

ZAMBIA



Great North Mall



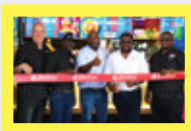
Twin Palms



East Park Mall

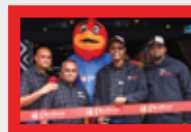


Lewanika Mall



Mukuba Mall

KENYA



Woodvale Grove

ESWATINI



Manzini

LESOTHO

COMING SOON

ZIMBABWE

COMING SOON

MAURITIUS

COMING SOON



THE Brand

SA's Hottest, Most Exciting Chicken Brand!



Talk is cheap. We're here to make a real impact through our product, people and Brand Promise. But it's not just the consumers' appetite we want – it's their eye, heart and loyalty too!

Our brand has been on a journey, combining the rich history of the old with the vibrant contrast design and thinking of the 21st century pantone. Our brand and design are as spicy and unique as our chicken, exuding a vibrant, energetic corporate identity. This is characterised by bold colours, like fiery red and vibrant yellow, reminiscent of the flames that perfectly grill our signature chicken. Visually striking imagery and stylised design elements with sleek, modern font convey our commitment to quality and innovation.

Our branding is as distinctive as our flavourful offerings, ensuring that we're instantly recognisable and setting us apart from our competitors.

Ask to see our **LATEST** Corporate Identity





THE Offering

Our journey began with a simple yet profound belief: that everyone deserves to experience the unparalleled joy of savouring delicious Flame Grilled Chicken without breaking the bank.

We offer a deliciously diverse menu that includes various cuts, mouth-watering flavours and meal options. Customers can also choose between our uniquely delicious basting sauces and Sprinkle Spice – our handcrafted Dry Spice Rub.

Our focus is on quality, freshness and our unique marinades, ensuring a distinct and satisfying taste that sets us apart from the competition.

We employ a highly competitive pricing strategy, offering affordable options that cater to a broad customer base. Our extensive range of Value Meals and Family Meals provides great value for our customers, with enticing promotions that create excitement and drive sales.





THE Store

Picking the right spot is critical to our success.

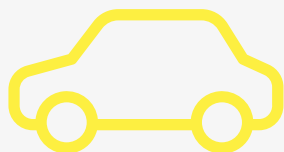
Collectively, our team has decades of experience in retail, property and fast food. From store set up to staffing, advertising, marketing, operations, HR and accounts... we do it all, and we do it well. As the saying goes, “Been there, done that, got the T-shirt!”. We’ve developed extensive knowledge of the property market and are experts in choosing the best locations and negotiating the best deals for franchisees. As they say, “Location! Location! Location!”.

Pedros is strategically positioned in high-traffic areas, including urban centers, shopping districts, and near residential zones. By leveraging both dine-in and online ordering with delivery services, we aim to maximise accessibility and convenience for our customers.

We use the following criteria to determine where we say *Olá!* next:



Medium to high
foot traffic



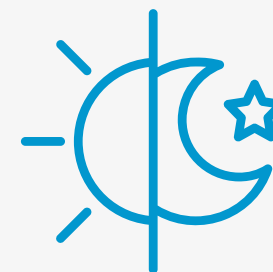
High vehicle
traffic with
access to
parking



Sites that are en-route
to suburbs
or along daily
commute routes



Corner sites and/or
sites within food
outlet clusters and/or
on main streets



Mix of day and
night movement
(Office/ Factory and
Accommodation)



STORE Design

We don't compromise when bringing the 'chic' to chicken! We've recently hatched our latest family-friendly, contemporary suburban store concept, carefully crafted to represent our spicy flavour and uniqueness, and to immerse customers in a vibrant and welcoming atmosphere.

Upon entering, patrons are greeted by warm, popping primary colours, complimented by bright elements, rustic wooden accents and flame-inspired décor. The layout is designed to enhance flow and functionality, with open kitchen areas where guests can catch a glimpse of the sizzling flames and enjoy the enticing aromas of grilled chicken being prepared.

Comfortable seating arrangements, from cozy booths to communal tables, invite customers to relax and enjoy their meals in a convivial setting. Eye-catching signage and menu displays showcase our mouth-watering offerings and highlight our commitment to quality ingredients and flame-grilling expertise.

Every aspect of the store design contributes to the immersive Pedros experience, ensuring that customers leave with fond memories and a desire to return!





OUR Locations

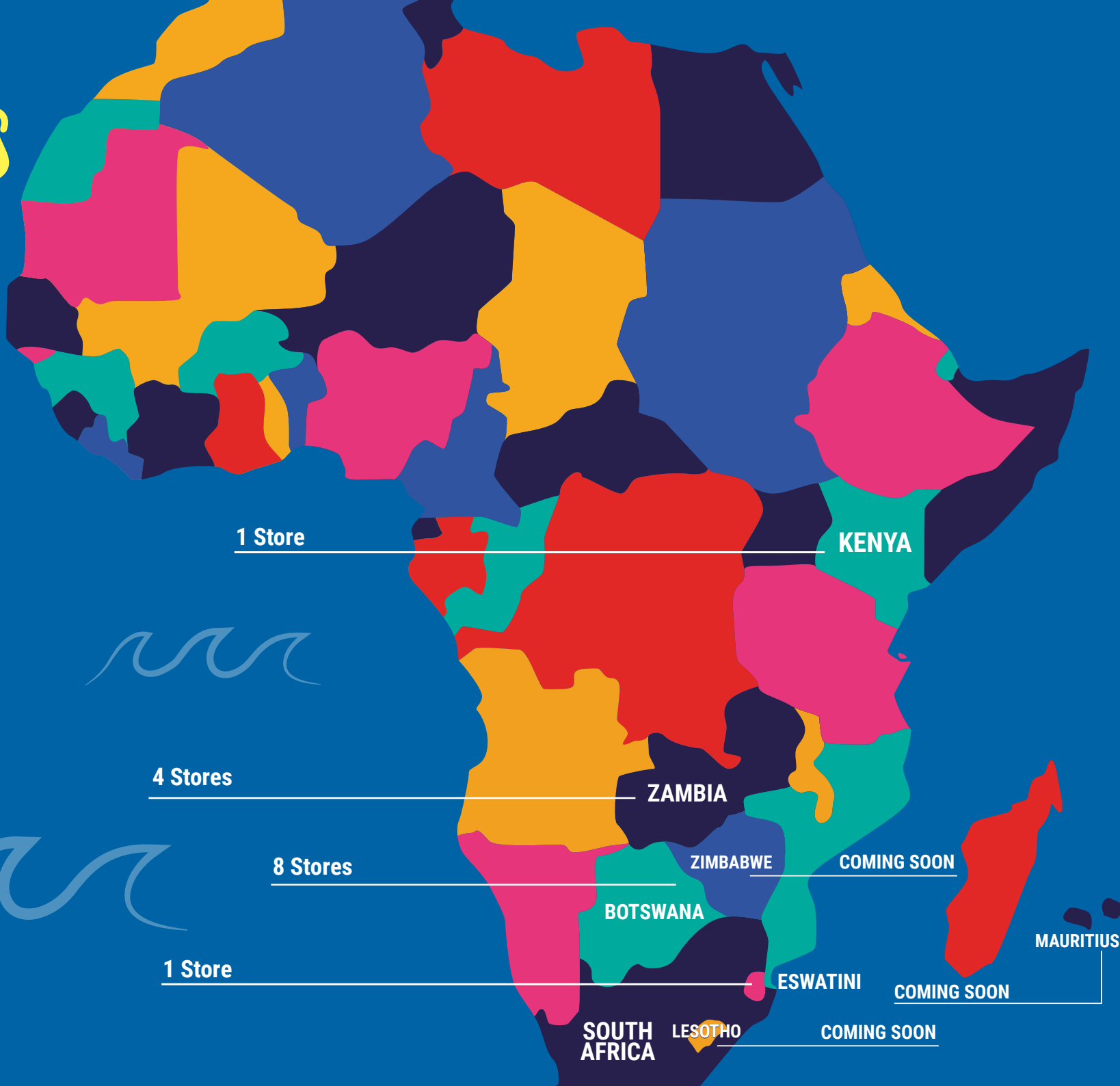
South Africa





OUR Locations

International





THE Process

We're thrilled that you're considering joining the Pedros Family!

We know you're excited to own your very own Pedros... so we've outlined the exciting journey to joining our flock or Flame Grilled Chicken Masters.

Joining PROCESS



Application
forms



First round
interview



Second round
interview
if applicable



Management
approval



TRAINING & Support

Training is imperative to our success and necessary to maintain the high level of service provided to our customers. We have our own Training Centre and a dedicated Training Department with highly experienced skills trainers, providing staff with the necessary skills and support they need on an on-going basis, to ensure our people are the best at what they do!

Before joining our flock, the following is mandatory:

Minimum 12-Week compulsory training for all Store Managers.

Minimum 4-Week compulsory training for all Franchise Partners.

Regular training sessions on product, menus, equipment and Customer Service are undertaken to maintain and increase knowledge and competency of all staff.

In addition to this, we invite our providers and corporate partners to conduct training sessions on their particular products and services.

A range of comprehensive training manuals for managers and staff are maintained and carried in each restaurant.

For New Store Openings, we provide Minimum 6 weeks' training at selected training stores and 3 days' onsite training, which covers Opening Day. We also have our Head Office Management Team on site to assist and ensure smooth running of the store for the first few days after opening. Additional OPS and Training support will be ongoing after the store has opened.





FLAME GRILLED WITH *Financial Integrity*

The company has enjoyed successful profitability and exceptional growth to date, and has a sound financial base with annual turnover growing at a significant rate (yes, even in this economy).

We boast **zero** store bankruptcy closures since inception, thanks for our amazing People and the incredible support we enjoy in our communities.

This solid financial base and consolidated income has enabled the group to move forward with expansion and the rollout of its growth strategy. As a result, we're in a position to fund any future operations or franchise developments through internal resources.

The good news?

Our Pedros Shareholders support the Vision and Mission of the brand to become one of the leading Flame Grilled Chicken brands in Africa!







Pedros®
FLAME GRILLED CHICKEN

PEDROS HEAD OFFICE

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FRANCHISING

Interested in becoming a Pedros Franchise Partner?

[CLICK HERE](#)

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