Pedros®
FLAME GRILLED CHICKEN
031 569 1029
52 Kubu Ave, Riverhorse Valley Business Estate, Newlands East, 4037
www.pedroschicken.co.za

Road to Pedros

Pedros Passport: Frequently Asked Questions

The Road to Pedros campaign runs from **Monday 16 November 2026 to Sunday 17 January 2027**. These FAQs are a quick guide. If anything here differs from the full Terms and Conditions at pedroschicken.co.za/win, the Terms and Conditions apply.

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Collecting stamps

How do I get a stamp?

Buy a meal at Pedros, then open your Pedros Passport, tap **Scan** and scan the QR code on your till slip. Each slip earns you 1 stamp.

You can scan **one till slip per Pedros store per day**. Want more stamps in a day? Visit a different Pedros. The more stores you visit, the more pages you fill in your Passport.

> **TIP:** Stamps count on the day you scan them, so scan your slip as soon as you can. Scanning the QR code with your phone's normal camera only opens the Passport, so use the Scan button inside the Passport. Keep your till slip, or a clear photo of the whole slip, until the prizes have been awarded.

Which purchases count?

Purchases through official Pedros channels, as long as the bill is settled in full (including where a valid voucher was used):

- In store at the counter, from a waitron, at a self-service kiosk or at the drive-thru
- By phone, on the Pedros website or on the Pedros app
- Through Mr D or Uber Eats: scan the QR code on the Pedros till slip that comes with your order

No till slip with your delivery or collection order? Contact customer care with your proof of purchase. Orders through other platforms are not guaranteed entry.

Do Yogiberry purchases count?

Only if your slip includes Pedros food. Yogiberry-only slips don't count towards any prize.

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The prizes

What's the Weekly Leaderboard?

Every stamp you collect from Monday to Sunday counts towards that week's Weekly Leaderboard. Each week, the **Top 50 collectors** win a prize: either **R150 BP Rewards cashback** or a **Pedros Saucy Summer Feast voucher**.

You can win one prize per week, and there's no limit to how many weeks you can win. The Weekly Leaderboard is for Passport collectors only. Top 50 standings are provisional until all entries have been checked.

Each week closes at **midnight on Sunday**. Winners are contacted by SMS, phone or WhatsApp and announced on the Passport **by the Friday** after each week closes. Winners must reply within 5 business days.

> **NOTE:** **Black Friday Boost:** every stamp scanned on Friday 27 November 2026 counts double.

What's the WIN-A-CAR Draw?

Buy the Saucy Summer Feast and scan your till slip to earn a bonus **Saucy Stamp** for every Feast on the slip. For example, buy 3 Feasts in one order and you earn 1 stamp plus 3 Saucy Stamps.

The grand prize is a brand-new **Chery Tiggo 4 Cross** plus fuel for a year from BP (BP Rewards cashback worth at least 40 litres of petrol a month for 12 months). Two runners-up win R20,000 and R10,000 in cash.

> **TIP:** Buy all your Feasts in one order. You can only scan one slip per store per day, so a second slip from the same store on the same day won't scan.

Can I enter the car draw without the Passport?

Yes. Write your name, surname and cellphone number on the back of your Saucy Summer Feast till slip and drop it in the entry box at the store. The entry box is for WIN-A-CAR only. It doesn't count towards the Weekly Leaderboard.

After the campaign closes, each store draws one slip from its box, and one finalist is drawn from those slips nationally. The entry box and the Passport don't give equal chances: in the Passport, every Feast you scan counts towards a top-9 place. Each slip can be used only once: either scanned or placed in the box, not both.

How is the car winner chosen?

Saucy Stamps scanned until midnight on Monday 18 January 2027 count, for Feasts bought by Sunday 17 January 2027. After that:

- **10 finalists:** the 9 Passport collectors with the most Saucy Stamps, plus 1 entry-box finalist
- **3 top finalists:** drawn at random from the 10
- **Final draw:** in Durban, names are drawn from a hat. First out wins the car, second R20,000 and third R10,000

All draws are overseen by an independent registered auditor or attorney. Top finalists are invited to the final draw, and Pedros covers reasonable travel costs. If you can't attend, you keep your place and the draw goes ahead without you.

Who can win the car?

WIN-A-CAR is open to South African citizens and legal residents aged 18 or older. The top finalists must hold a valid South African driver's licence.

What does the car winner need to agree to?

Before handover, the winner signs a prize agreement, published at pedroschicken.co.za/win. For the first 12 months:

- the car carries Pedros branding, and only Pedros may remove it
- comprehensive insurance with a registered insurer for 12 months, paid for by the winner
- the car can't be sold or given away
- normal personal use only, so no ride-hailing, delivery or paid transport
- accidents, theft or hijacking reported to Pedros within 1 business day, and other damage within 7 days

After 12 months, Pedros removes the branding at its own cost. The winner pays running costs, maintenance and fines. Pedros pays to register the car in the winner's name and delivers it anywhere in South Africa.

Your Passport

How does the League work?

The League page has two leaderboards. Both show the Top 20 collectors and your own position, using usernames only.

1. Weekly Leaderboard. Stamps collected this week. The Top 50 at midnight on Sunday win a prize. It resets every Monday.

2. WIN-A-CAR. Saucy Stamps collected over the whole campaign. It never resets. The Top 9 become finalists for the car.

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If two people have the same number of stamps, the one who got there first ranks higher. Rankings are final only once all entries have been checked.

My slip won't scan, or says it's already been used.

Hold the slip flat in good light, with the whole QR code clearly in view. Remember:

- each slip can only be scanned once
- you can only scan one slip per store per day
- a slip placed in the entry box can't also be scanned

Still stuck? Tap **Contact Support** as soon as possible with a clear photo of the whole slip, and we'll look into it.

How do I log a support ticket?

Tap **Contact Support**, tell us what's going on and we'll help. Your tickets are listed under **My Tickets**, each with a reference number you can quote.

Can I change my username or cellphone number?

You can change your username by logging a ticket through Contact Support. Your cellphone number can't be changed. If you get a new number, register a new Passport with it and contact customer care. Once they've verified both accounts are yours, they'll move your Saucy Stamps across and delete your old account. You'll need your till slips, or clear photos where the check number can be read. Weekly Stamps on your old account can't be moved, but any weekly prizes you've already won are safe.

How do I reset my password?

On the sign-in screen, tap **Forgot password** to reset it by SMS.

Will Pedros send me marketing messages?

When you register, the box “Sign me up to receive updates about New Promos and Giveaways from Pedros” is ticked. Untick it if you don't want these messages. You can also opt out free of charge at any time by replying STOP. You'll still get messages about your stamps and prizes.