Pedros®
FLAME GRILLED CHICKEN
031 569 1029
52 Kubu Ave, Riverhorse Valley
Business Estate, Newlands East, 4037
www.pedroschicken.co.za

Road to Pedros

Competition Terms and Conditions

Promoter: Pedros Marketing (Pty) Ltd (2020/036296/07). Campaign period: 16 November 2026 to 17 January 2027.

Version 261114-13

Summary

Collect Stamps in your Pedros Passport by scanning the QR code on your Pedros till slip. Every Stamp is an entry into the Weekly Leaderboard, and the Top 50 collectors win each week. Buy the Saucy Summer Feast for bonus Saucy Stamps and a chance to WIN-A-CAR: a Chery Tiggo 4 Cross plus fuel for a year, with R20,000 and R10,000 cash prizes for the runners-up. The Campaign runs from 16 November 2026 to 17 January 2027.

Please note: you can scan only one Till Slip per Pedros store per day. A second slip from the same store on the same day will not be accepted, including any Saucy Stamps on it, so buy all your Saucy Summer Feasts in one transaction. The Passport and the in-store Entry Box do not give equal chances to win the car (clause 5.4).

IMPORTANT NOTICE FOR THE CAR WINNER: The car winner must hold a valid South African driver's licence and sign a prize agreement before handover (clause 10.7A). For the first 12 months, the car must carry Pedros branding, must be comprehensively insured at the winner's own cost, may not be sold, transferred or given away, and may not be used for ride-hailing, delivery or other paid transport. The winner pays all running costs, maintenance, consumables and traffic fines, and indemnifies Pedros against third-party claims arising from accidents involving the car. Pedros removes the branding at its own cost after 12 months. Pedros is not liable for factory faults or for minor marks caused by removing the branding, except where caused by its own negligence or wrongful conduct.

For step-by-step help on how the Pedros Passport works, see the FAQs at pedroschicken.co.za/win. This summary is for convenience only; the full Terms below apply.

1. Introduction, promoter and acceptance

1.1 The Road to Pedros campaign (the **Campaign**) is run by Pedros Marketing (Pty) Ltd (Registration number 2020/036296/07) of 52 Kubu Avenue, Newlands East, Durban, on behalf of Pedros Flame Grilled Chicken (**Pedros**, **we**, **us**).

1.2 The Campaign has two promotional competitions running at the same time:

- **Weekly Leaderboard** – weekly prizes for customers who make any qualifying purchase at Pedros.
- **WIN-A-CAR** – a grand prize of a brand-new Chery Tiggo 4 Cross plus fuel for a year, and two cash prizes, for customers who buy the Saucy Summer Feast.

1.3 These are promotional competitions under section 36 of the Consumer Protection Act 68 of 2008 (**CPA**) and its Regulations. They are not a lottery. Pedros has notified the National Consumer Commission of the Campaign. These terms and conditions (the **Terms**) are available free of charge at pedroschicken.co.za/win for the duration of the Campaign, together with the Privacy Notice, how-to guides and all other Campaign information. They are also available on request by contacting Pedros Customer Care at customercare@pedroschicken.co.za.

1.4 By entering the Campaign, registering for the Pedros Passport or placing a till slip in an in-store entry box, you agree to these Terms and to decisions Pedros makes in line with these Terms and the law (clause 15.2). If you do not agree, please do not enter.

1.5 Entry does not cost anything beyond the normal price of the food you buy. Pedros does not charge any extra amount to enter. Normal data costs for using the Pedros Passport apply.

2. Definitions

In these Terms:

Term	Meaning
Campaign Period	00:00 on Monday 16 November 2026 to 23:59 on Sunday 17 January 2027 (South African time).
Draw Week	A 7-day period from 00:00 Monday to 23:59 the following Sunday within the Campaign Period.
Entrant	A person who enters the Campaign through either entry method.
Entry Box	The sealed competition entry box in a Participating Store, used only for WIN-A-CAR entries on Till Slips that show a Saucy Summer Feast purchase.
League	The leaderboard page of the Pedros Passport.
Pedros Passport (Passport)	The Pedros web application at passport.pedroschicken.co.za, also reached through pedroschicken.co.za/win.
Participating Store	Any Pedros store in South Africa trading during the Campaign Period, unless listed as excluded in clause 4.4.

Term	Meaning
Qualifying Purchase	A purchase of any Pedros menu item from a Participating Store through an Official Channel (clause 4.5) during the Campaign Period, with the bill settled in full, and evidenced by a valid Pedros till slip. A purchase still qualifies where a valid voucher, accepted at the point of payment, discounts the meal in part or in full.
Saucy Summer Feast	The Pedros family sharing meal of 8 pieces of chicken (a full chicken), chips, rolls, sauces and a drink, priced from R219.99. Prices may vary at selected stores and on selected channels, such as delivery.
Stamp	A digital stamp recorded in your Passport when you scan a valid Till Slip QR Code.
Till Slip	The printed till slip a Participating Store issues for a Qualifying Purchase.
Till Slip QR Code	The unique QR code printed on a Till Slip, linked to that single purchase.
Weekly Stamp	A Stamp that counts as one entry into the Weekly Leaderboard.
Saucy Stamp	A bonus Stamp, earned for each Saucy Summer Feast on a Till Slip, that counts as one entry into WIN-A-CAR.
Yogiberry	The Yogiberry frozen yoghurt brand trading alongside Pedros in selected stores.

3. Campaign period and draw weeks

3.1 The Campaign runs from 00:00 on Monday 16 November 2026 to 23:59 on Sunday 17 January 2027. Purchases and Entry Box entries outside this period are not valid. Scan deadlines are set out in clause 7.6.

3.2 The Campaign has 9 Draw Weeks. Weekly winners will be contacted and announced by the Friday after each Draw Week closes, and may be announced earlier. Announcements may be delayed by public holidays (such as 25 December and 1 January), in which case they will be made as soon as reasonably possible afterwards:

Draw Week	Dates	Winners announced by
1	Mon 16 Nov – Sun 22 Nov 2026	Fri 27 Nov 2026

Draw Week	Dates	Winners announced by
2	Mon 23 Nov – Sun 29 Nov 2026	Fri 4 Dec 2026
3	Mon 30 Nov – Sun 6 Dec 2026	Fri 11 Dec 2026
4	Mon 7 Dec – Sun 13 Dec 2026	Fri 18 Dec 2026
5	Mon 14 Dec – Sun 20 Dec 2026	Fri 25 Dec 2026
6	Mon 21 Dec – Sun 27 Dec 2026	Fri 1 Jan 2027
7	Mon 28 Dec 2026 – Sun 3 Jan 2027	Fri 8 Jan 2027
8	Mon 4 Jan – Sun 10 Jan 2027	Fri 15 Jan 2027
9	Mon 11 Jan – Sun 17 Jan 2027	Fri 22 Jan 2027

3.3 The Weekly Leaderboard resets at 00:00 every Monday. The WIN-A-CAR League does not reset and runs for the whole Campaign Period.

3.4 The WIN-A-CAR draw of the 3 top finalists will take place within 5 business days after the WIN-A-CAR scan cutoff (23:59 on Monday 18 January 2027). The top finalists will be contacted and vetted within 10 business days after that draw. The date and venue of the final draw will be communicated directly to the 3 top finalists.

4. Eligibility and exclusions

4.1 The Campaign is open only to South African citizens or legal residents of South Africa aged 18 or older who hold a valid South African identity document or permit. Pedros may ask any Entrant or winner for proof of identity and age at any time. An Entrant who does not provide valid proof of identity within a reasonable time after Pedros asks for it may be disqualified.

4.2 To use the Pedros Passport, you need a South African mobile number (+27) that can receive SMS messages.

4.3 The following people may not enter or win:

- directors, members, shareholders, partners, business partners, employees, agents and consultants of Pedros, every company in the group that owns, manages or operates Pedros or any Pedros store, its franchisees and their store staff;
- employees and agents of BP Southern Africa (Pty) Ltd, the Passport developer, and any advertising, promotional or other supplier involved in the Campaign; and
- the spouses, life partners, parents, children and siblings of anyone listed above, and anyone living in the same household.

4.4 No stores or products are excluded, except Yogiberry-only purchases (clause 7.7). Eligible ordering channels are set out in clause 4.5.

4.5 Purchases made through official, verified Pedros channels (the Official Channels) receive a Till Slip with a Till Slip QR Code and are eligible to enter. The Official Channels are: in store at the counter, from a waitron, at a Pedros self-service kiosk or at a drive-thru; and off site by phone order, on the Pedros website or Pedros app, or through Mr D or Uber Eats. For delivery and collection orders, enter by scanning the QR code on the Pedros Till Slip included with your order. If your order arrives without a Till Slip, contact customer care with proof of purchase. The Passport is not built into Mr D or Uber Eats, and the QR code relates to the underlying Pedros order. Orders placed through any other third-party channel are not guaranteed entry.

4.6 Your confirmations. By entering, you confirm that you know of no legal reason that prevents you from entering, and that the information you give Pedros is honest, accurate and current. You must tell Pedros if any of it changes.

5. Ways to enter

5.1 There are two ways to enter:

- **Pedros Passport (main entry method):** scan the Till Slip QR Code with the scanner inside the Passport (clauses 6 and 7). This is the only way to enter the Weekly Leaderboard, and also enters you into WIN-A-CAR.
- **In-store Entry Box:** for WIN-A-CAR only, and only for Till Slips that show a Saucy Summer Feast purchase. Write your first name, surname and cellphone number on the back of your Till Slip and place it in the Entry Box at the store where you made the purchase. Entry Box entries are not entered into the Weekly Leaderboard.

5.2 Each Till Slip may be used for one entry method only. A Till Slip that has been scanned into a Passport may not also be placed in an Entry Box, and the reverse. If the same Till Slip is used both ways by honest mistake, only the duplicate entry is removed. Deliberate or repeated use of the same Till Slip both ways is treated as fraud under clause 12, and Pedros may disqualify the Entrant, restrict their Passport account without notice (shadow ban), or revoke their Stamps.

5.3 Entry Box entries must be complete and legible. Entries with missing, illegible or false details, on anything other than a genuine Pedros Till Slip, or on a Till Slip that does not show a Saucy Summer Feast purchase, are invalid.

5.4 The two methods work differently and do not give equal chances. In the Passport, each Saucy Summer Feast on a scanned Till Slip is one entry towards a top-9 place on the WIN-A-CAR League. In the Entry Box, each Till Slip is one chance in its store's box, but each Participating Store sends only one slip into the national pool, from which one finalist is drawn:

	Pedros Passport	Entry Box
Weekly Leaderboard	Ranked by Weekly Stamps. The top 50 each week are guaranteed a prize.	Not eligible. The Entry Box is for WIN-A-CAR only.
WIN-A-CAR	The top 9 on the WIN-A-CAR League become finalists.	Each store draws 1 slip from its sealed box after the Campaign closes. 1 finalist is drawn at random from those slips nationally.
Proof kept by	You – keep a copy or photo of your slip	You – keep a copy or photo of your slip

5.5 Pedros encourages Entrants to use the Pedros Passport. Pedros is not responsible for Entry Box slips that are lost, damaged or destroyed in store.

6. The Pedros Passport

6.1 Access. The Passport is a web application. Reach it by scanning any Campaign QR code in store (on posters, wobblers, flyers and Entry Boxes), through pedroschicken.co.za/win, or directly at passport.pedroschicken.co.za. No app download is needed.

6.2 Registration. To register you must give your first name, surname and South African cellphone number, and create a username and password. Your number is verified by a one-time PIN (OTP) sent by SMS.

6.3 Username rules. Your username must:

- be 3 to 20 characters long;
- start with a letter; and
- contain only letters, numbers, underscores (_) and dashes (-).

Usernames may not impersonate or suggest a connection to any brand, celebrity, or political party, figure or movement.

Pedros may, without notice, remove or hide any username it considers offensive, misleading, impersonating another person or brand, or otherwise inappropriate.

6.4 Password. Your password must meet the requirements shown on the registration screen. Keep it secret. You are responsible for all activity on your account.

6.5 Privacy of your details. Your first name, surname and cellphone number are private. They are used to verify your identity and to contact you. Pedros will use only your username in public, including on the League and when announcing weekly winners on social media. WIN-A-CAR finalists and winners may be named in publicity under clause 11.5.

6.6 One account per person. Each person may hold only one Passport account, linked to one cellphone number registered in their own name. Accounts may not be transferred, sold or shared. Your cellphone number cannot be changed after you register. To change your username, log a ticket with customer care through Contact Support in the Passport. A new username must follow clause 6.3. If your cellphone number changes during the Campaign, register a new Passport account with the new number and contact customer care through Contact Support. Once customer care has verified that both accounts belong to you, it will move your valid Saucy Stamps to your new account. You must provide the original Till Slips, or clear photos of them on which the check number can be read (clause 7.10), so that Pedros can trace and verify each transaction. Saucy Stamps that cannot be verified will not be moved. Weekly Stamps on your old account, including those for the current Draw Week, are forfeited and will not be moved. Weekly prizes already awarded are not affected. Customer care will then delete your old account. Till Slips already scanned on your old account may not be scanned again. You may only use one account at a time.

6.7 Passport pages. The Passport has four pages:

- **Map** – shows Pedros stores across South Africa. It is for information only and does not affect entries.
- **Scan** – opens your phone camera so you can scan a Till Slip QR Code and earn Stamps.
- **Passport** – shows your Stamps. A new page opens for each province the first time you earn a Stamp there, plus a Saucy Summer Feast tracker for your Saucy Stamps.
- **League** – shows the top 20 Entrants and your own position, with a toggle between the Weekly Leaderboard and WIN-A-CAR.

6.8 League is provisional. League positions and Stamp counts are shown for interest only and are not final. Final rankings are confirmed only after Pedros has vetted all Stamps (clause 11). A position on the League does not guarantee a prize.

7. Stamps, entries and limits

7.1 How to scan. Log in to the Passport, tap **Scan** and scan the Till Slip QR Code with the Passport scanner. Scanning the QR code with your normal phone camera only opens the Passport. It does not earn a Stamp.

7.2 Till Slip QR Codes are single-use. Each Till Slip QR Code is unique to one purchase and can be scanned successfully only once, by one account. It may not be shared, copied, sold or transferred.

7.3 Weekly Stamps. Each valid scan earns 1 Weekly Stamp, which is 1 entry into the Weekly Leaderboard for the Draw Week in which the Till Slip is scanned, regardless of when the purchase was made.

7.4 Saucy Stamps. In addition, each Saucy Summer Feast on the scanned Till Slip earns 1 Saucy Stamp, which is 1 entry into WIN-A-CAR. There is no limit to the number of Saucy Stamps you can earn on one Till Slip.

> **EXAMPLE:** You buy 3 Saucy Summer Feasts in one transaction and scan the Till Slip. You earn 4 Stamps: 1 Weekly Stamp (1 Weekly Leaderboard entry) and 3 Saucy Stamps (3 WIN-A-CAR entries).

7.5A One scan per store per day. Stamps are dated by the day the Till Slip is scanned, not the day of purchase. You may scan only one Till Slip issued by each store per day. The daily limit resets at 00:00 (midnight); it is not a rolling 24-hour period. To earn more than one Weekly Stamp in a day, you must buy from different Participating Stores. A second Till Slip from the same store on the same day will not be accepted, including any Saucy Stamps on it. Buy all your Saucy Summer Feasts in one transaction to earn every Saucy Stamp.

7.5B Black Friday double Stamps. Every Stamp earned from a Till Slip scanned between 00:00 and 23:59 on Black Friday, Friday 27 November 2026, counts double. The one-scan-per-store-per-day limit still applies, so to bank more than one Weekly Stamp on Black Friday you need Till Slips from different Participating Stores. Doubling applies to both Weekly Stamps (Weekly Leaderboard entries) and Saucy Stamps (WIN-A-CAR entries). All other rules, including the vetting in clause 11, still apply.

> **EXAMPLE:** On Black Friday you buy 2 Saucy Summer Feasts in one transaction and scan the Till Slip that day. You earn 2 Weekly Leaderboard entries and 4 WIN-A-CAR entries, instead of 1 and 2.

7.6 Scan deadline. Each Draw Week closes for Weekly Leaderboard entries at 23:59 (midnight) on its Sunday. Scans after that time count towards the next Draw Week, so scan your Till Slips as soon as possible. For WIN-A-CAR, Saucy Stamps may be scanned until 23:59 on Monday 18 January 2027, but only for Qualifying Purchases made by 23:59 on Sunday 17 January 2027. Scans after 23:59 on Sunday 17 January 2027 do not earn Weekly Leaderboard entries. Till Slips for purchases made before or after the Campaign Period earn no Stamps.

7.7 Yogiberry purchases. At Pedros Florida Road, Pedros Glenwood and Pedros BP Tokai, which trade together with Yogiberry, Yogiberry Till Slips are set not to print a QR code. If a QR code does print on a Yogiberry Till Slip and is scanned, these Terms apply. A Yogiberry-only purchase is not a Qualifying Purchase. Stamps earned from a Yogiberry-only Till Slip will be removed during vetting and do not count as entries. Pedros identifies these by checking each Till Slip's check number against Yogiberry transaction records. A Till Slip that includes both Pedros and Yogiberry items is a Qualifying Purchase.

7.8 Refunds and voids. Stamps earned from a purchase that is later refunded, voided or cancelled will be removed.

7.9 Stamps have no cash value. Stamps cannot be exchanged for cash, food or anything else, and cannot be transferred between accounts.

7.10 Keep your Till Slips. Passport Entrants should keep the original Till Slip, or a clear photo of the whole Till Slip on which the check number can be read, for every Stamp they scan until all prizes for that Draw Week, and for WIN-A-CAR, have been awarded. Pedros

may ask to see them during vetting, and Stamps that cannot be supported by a Till Slip or photo may be removed.

8. Weekly Leaderboard

8.1 Every Draw Week, Pedros will award 50 weekly prizes nationally to Passport Entrants: 20 BP Rewards cashback prizes of R150 each and 30 Saucy Summer Feast vouchers (clause 10.1). This is a national total, not per store or per region. The Weekly Leaderboard is open to Passport Entrants only.

8.2 Passport winners. The 50 Passport Entrants with the most valid Weekly Stamps in a Draw Week, after vetting, are each guaranteed one weekly prize.

8.3 Ties. If two or more Entrants have the same number of valid Weekly Stamps, the Entrant who reached that number first ranks higher ("first to achieve"). This is determined by the date and time recorded for each Stamp.

8.4 Limit. Each Entrant may win only one weekly prize per Draw Week. Each weekly prize is one of the two prize types in clause 10.1. There is no limit on the number of Draw Weeks an Entrant may win, so an Entrant who ranks in the top 50 every week may win a weekly prize every week.

8.5 Prize allocation. Pedros will decide which type of weekly prize (clause 10.1) each winner receives. Winners cannot choose or swap the prize type.

9. WIN-A-CAR

9.1 To enter WIN-A-CAR you must buy at least one Saucy Summer Feast during the Campaign Period and then either scan the Till Slip in your Passport or place it in an Entry Box. A purchase on its own is not an entry. Each Saucy Summer Feast on a scanned Till Slip earns one Saucy Stamp, and each Saucy Stamp is one entry. A Till Slip placed in an Entry Box is only a potential entry: it can become a finalist only if it is drawn as described in clause 9.8. Each Entry Box slip is one chance, however many Saucy Summer Feasts it shows, so the two entry methods do not give equal chances (clause 5.4). The more Saucy Stamps you collect, the better your chance of becoming a finalist.

9.2 The grand prize winner is chosen in three stages:

1. **10 finalists.** After the Campaign closes and all Stamps are vetted, the 9 Passport Entrants with the highest number of valid Saucy Stamps on the WIN-A-CAR League become finalists. Only Saucy Stamps earned by scanning count. A place in the top positions on the WIN-A-CAR League is not final: rankings are confirmed only after Pedros has completed its vetting and fraud checks (clauses 6.8, 11 and 12), and Entrants whose Stamps are removed may lose their place to the next-ranked Entrant. One more finalist is drawn at random from the Entry Box pool: the one Till Slip drawn and submitted by each Participating Store after the Campaign closes (clause 9.8). If that pool has no eligible Till Slips, the 10th place goes instead to the next-ranked Passport Entrant on the WIN-A-CAR League (10th place).

031 569 1029
52 Kubu Ave, Riverhorse Valley Business Estate, Newlands East, 4037
www.pedroschicken.co.za

2. **3 top finalists.** From the 10 finalists, 3 are drawn at random, within 5 business days after the WIN-A-CAR scan cutoff.
3. **Final draw.** The 3 top finalists are invited to a final random draw at a venue in Durban. Pedros will tell them the date and venue directly. One top finalist will win the grand prize, one R20,000 cash and one R10,000 cash. At the final draw, the name of each top finalist is written on an identical card, folded and placed in a container. The cards are drawn by hand, one at a time, under the supervision of the independent auditor or attorney (clause 9.4). The first name drawn wins the grand prize, the second wins R20,000 cash and the third wins R10,000 cash. Pedros may change the mechanics and timeframes of any draw as set out in clause 14.3.

9.3 If two or more Entrants have the same number of valid Saucy Stamps, the Entrant who reached that number first ranks higher ("first to achieve"). This is determined by the date and time recorded for each Saucy Stamp.

9.4 All draws in the Campaign, including the final draw, are random and are conducted by Pedros and overseen and certified by an independent registered auditor or attorney. The independent auditor or attorney also oversees the validation of the weekly League rankings and the store Entry Box draws. Pedros' decision is final (clause 15.2).

9.5 Top finalists are invited to travel to the venue in Durban and attend the final draw in person. Where travel is needed, Pedros will cover reasonable travel costs, as arranged or approved by Pedros. A top finalist who does not attend keeps their place, and the draw will take place in their absence.

9.6 The 7 finalists not drawn in stage 2 do not win a WIN-A-CAR prize, but remain eligible for any weekly prizes they won.

9.7 Driver's licence. Each of the 3 top finalists must hold a valid South African driver's licence. Pedros will check this when it contacts them. A top finalist who does not meet these requirements forfeits their place in the final draw to a finalist drawn at random from the remaining finalists.

9.8 Entry Box draw. Each Participating Store keeps all Entry Box slips sealed in the box until the Campaign closes. Within 2 business days after the Campaign closes, the store manager opens the Entry Box in front of a second staff member as witness and draws one Till Slip at random. Only Till Slips that show a Saucy Summer Feast purchase and complete entry details are eligible. If the slip drawn is not eligible, it is set aside and recorded, and the store draws again. The store manager scans the drawn slip and sends the scan, with a submission form signed by the manager and the witness, to Pedros head office. The original drawn slip is sealed in an envelope and kept for audit. Stores do not submit Entry Box slips during the Campaign. Where a Participating Store fails to submit its selected entry within the prescribed period, Pedros may take reasonable steps to obtain and verify the outstanding entry before finalising the national draw. Pedros will endeavour to ensure that eligible Entrants are not unfairly disadvantaged by administrative failures at store level. The independent auditor or attorney reviews the store submissions before the national draw.

10. Prizes

10.1 Weekly prizes. Weekly prizes are one of the following:

Prize	Value	How it is delivered	Conditions
Pedros Saucy Summer Feast e-voucher	One Saucy Summer Feast or, at Pedros' discretion, a voucher for another Pedros meal of similar value or a Rand-value Pedros voucher (30 per week)	Voucher code by SMS	Redeemable at Participating Stores. Subject to the Pedros e-voucher terms on pedroschicken.co.za. Saucy Summer Feast vouchers are valid until 17 January 2027, the last day the meal is on the Pedros menu. Where a Saucy Summer Feast voucher could not reasonably be used before then, for example for Draw Week 9 winners, Pedros will send a voucher for another meal of similar value or a Rand-value voucher instead.
BP Rewards cashback	R150 each (20 per week)	Loaded to the winner's BP Rewards cashback wallet	Winner must be a registered BP Rewards member and send Pedros their BP Rewards number within 5 business days of being notified. Subject to the BP Rewards terms and conditions at bprewards.co.za/terms-and-conditions.

10.2 BP Rewards cashback. If you win a BP Rewards cashback and are not yet a member, you must register with BP Rewards and send Pedros your loyalty number within 5 business days of being notified. Pedros will pass this number to BP Southern Africa (Pty) Ltd (**BP**), which will load the cashback. If you do not send a valid number in time, the prize is forfeited.

10.3 Grand prize. The grand prize is:

- a brand-new Chery Tiggo 4 Cross; and
- fuel for a year, sponsored by BP (clause 10.4).

10.4 Fuel for a year. BP will sponsor the grand prize winner with fuel for a year, paid as BP Rewards cashback. Each month for 12 consecutive months, the winner receives the Rand-value equivalent of at least 40 litres of petrol, calculated at the petrol price announced in January 2027. This monthly value is fixed and will not change if fuel prices change during

the 12 months. Pedros will confirm the monthly Rand value to the winner in writing. The cashback is delivered through BP Rewards, so the winner must be a BP Rewards member. It is subject to the BP Rewards terms and conditions at bprewards.co.za/terms-and-conditions.

10.5 Cash prizes. The second and third top finalists receive R20,000 and R10,000 respectively, paid by EFT into a South African bank account in the winner's own name within 30 days of the final draw. To be paid, winners must provide their bank account details and proof of banking, such as a bank-stamped letter or recent bank statement.

10.6 The vehicle. Images of the vehicle in marketing material are for illustration only. The vehicle awarded may differ in colour, specification, derivative or model. The winner cannot swap the vehicle for another model. If the Chery Tiggo 4 Cross is not available for any reason, Pedros will replace it with a similar vehicle of equal or greater retail value, and will tell the public where reasonably possible.

10.7 Vehicle costs. Pedros will pay the costs of buying the vehicle, registering it and transferring ownership to the winner. The vehicle will be delivered to the winner anywhere in South Africa, or the winner may collect it in Durban. It will not be delivered outside South Africa. The winner is responsible for insurance, vehicle licence renewals, traffic fines, tolls, maintenance not covered by the manufacturer's warranty or service plan, and any other running costs. The winner must hold a valid driver's licence to drive the vehicle, and must comply with all other South African laws and regulations relating to vehicle ownership and driving. Pedros may withhold handover of the vehicle until all of these requirements are met.

10.7A Vehicle handover agreement. Before the vehicle is handed over, the winner must sign a separate prize agreement with Pedros. The full prize agreement is published at pedroschicken.co.za/win with these Terms, and will not add any material conditions that are not disclosed in these Terms. Its main terms are:

- the vehicle will carry Pedros branding, which must stay on the vehicle for at least 12 consecutive months from the date of handover. The winner may not remove, alter or cover the branding. After 12 months, Pedros will remove the branding at its own cost, through a service provider and at a location it chooses;
- Pedros may remove its branding from the vehicle where there is an objective and material risk to the Pedros brand from the vehicle's association with the winner, for example after a serious criminal conviction or serious negative publicity that is directly connected to the winner. This does not happen automatically. Pedros will first give the winner written notice and a reasonable chance to respond. The winner keeps the vehicle;
- the winner must keep comprehensive insurance on the vehicle with a registered South African insurer, at the winner's own cost, for the first 12 months, and send Pedros proof of insurance every 3 months. If cover lapses, the winner has 14 days to restore it;

- the vehicle may not be used for ride-hailing, delivery or other paid transport, to advertise any other brand, or to earn income from the Pedros branding. Normal personal use, including commuting to work, is allowed;
- no material modifications, or modifications that affect the branding (such as changes to the body, paint, wrap or windows), may be made during the first 12 months;
- any damage to the vehicle during the first 12 months must be repaired promptly and within a reasonable time, at the winner's cost, including any insurance excess. Pedros will repair or replace branding damaged in an accident at its own cost. Branding that is damaged, worn or removed in any other way will be restored at the winner's cost;
- if someone other than the winner will be the vehicle's primary driver, the winner must tell Pedros before handover or, if they decide this within 12 months after handover, at the time they make that decision; and
- any accident, theft or hijacking involving the vehicle must be reported to Pedros within 1 business day, and other damage within 7 days.

If the winner does not sign the prize agreement, Pedros may withhold handover of the vehicle.

10.7B Registration and handover. The car winner must give Pedros a reasonable period to register and license the vehicle in their name and arrange delivery. They must provide all documents needed for this, including a certified copy of their identity document, a valid South African driver's licence and proof of residence.

10.7C Car winner conditions. The following also apply to the car winner:

- The vehicle may not be sold, transferred, ceded or given away for the first 12 months of ownership. The winner agrees to this in the prize agreement. After that, the winner may do as they wish with it. If the vehicle has to be transferred during the first 12 months in exceptional circumstances, such as death, insolvency, repossession, a write-off or with Pedros' written consent, the winner (or their estate) must tell Pedros as soon as they become aware of it, so that Pedros can remove its branding before the transfer.
- Pedros is not liable for factory faults, which are covered by the manufacturer's warranty, or for damage to the vehicle or its maintenance after handover, except where caused by the negligence or wrongful conduct of Pedros or its service providers.
- Pedros and its service providers will take reasonable care when applying and removing the branding. They are not liable for minor marks caused by normal removal, except where caused by their negligence or wrongful conduct.
- The winner indemnifies Pedros against claims by third parties if the vehicle is involved in an accident that causes damage to property, injury or loss of life, except to the extent caused by the negligence or wrongful conduct of Pedros or its service providers.

- All consumables, including fuel beyond the fuel prize, oil, filters, tyres, brake pads and discs, wiper blades and spark plugs, are for the winner's account.
- The winner may not drive the vehicle in breach of the National Road Traffic Act or other South African law, including driving under the influence of alcohol or drugs, speeding or negligent driving. Traffic fines are for the winner's account.

10.8 General prize rules. Prizes:

- (including vouchers, cash prizes and the vehicle) are not transferable to another person and cannot be exchanged for cash or another prize, except as set out in clause 10.6;
- may be substituted by Pedros with a prize of similar or greater value if a prize becomes unavailable for reasons outside Pedros' control (for the vehicle, clause 10.6 applies);
- once delivered, are the responsibility of the winner. Pedros is not liable for lost, expired or unused vouchers; and
- may have tax consequences for the winner. Winners are responsible for their own tax obligations where applicable under South African law.

10.9 Pedros is not responsible for the products, services or terms of BP. Any claims about those must be taken up with BP under the BP Rewards terms and conditions at bprewards.co.za/terms-and-conditions.

10.10 Unclaimed prizes. A prize that is not claimed or collected within 30 days of the agreed handover or delivery date may be forfeited at Pedros' discretion.

11. Winner verification, notification and publicity

11.1 Vetting. Before any prize is confirmed, Pedros will check all Stamps and entries. This includes a human review, not only automated checks. Pedros may:

- verify the Entrant's identity, age, citizenship (or residency) and contact details;
- verify the qualifying transactions against store records (store, order number, date and time);
- confirm that QR scans and entries are genuine and comply with these Terms;
- remove Yogiberry-only Stamps and any other invalid Stamps; and
- disqualify fraudulent or non-compliant entries.

11.2 Contact. Winners will be contacted by SMS on the cellphone number registered on their Passport or written on their Till Slip. Pedros may also phone winners or contact them on WhatsApp on the same number. Pedros will never ask for a password, OTP or banking PIN.

11.3 Response time. A winner must respond and provide any information requested within 5 business days of being contacted, for both weekly and WIN-A-CAR prizes. Winners may be asked for a copy of their ID document and, for the Entry Box finalist, the original or a clear photo of the Till Slip.

11.4 Alternative winners. If a winner cannot be reached, does not respond in time, fails verification or declines the prize, the prize is forfeited and Pedros may select an alternative winner using the same method.

11.5 Publicity. Pedros will publish weekly winners' Passport usernames on the Passport and Pedros social media. The Entry Box finalist will be published by first name and surname initial. Pedros will keep the full names of winners on record as required by law. By entering, Entrants consent to Pedros using the names, photographs and video of WIN-A-CAR finalists and winners, including from the final draw, for publicity, including national press advertisements and future Pedros marketing in print and digital media, without any payment. A winner may decline to take part in publicity by telling Pedros, without losing their prize. All promotional material produced becomes the property of Pedros.

11.6 Records. Pedros will keep records of the Campaign, entries and winners for at least three years, as required by the CPA Regulations.

12. Damaged slips, disqualification and fraud

12.1 Problems scanning. If your Till Slip QR Code is damaged or will not scan, tap Contact Support in the Passport or email customercare@pedroschicken.co.za as soon as possible with a clear photo of the whole Till Slip. Pedros may check the store, order number, date and time against its records before awarding a Stamp. A Stamp is not guaranteed and is given only if the purchase can be verified and the QR code has not already been used.

12.2 Invalid entries. Pedros may reject entries, remove Stamps, block or close Passport accounts, and withhold or reclaim prizes where it reasonably believes that any of the following has happened:

- Till Slips or QR codes were altered, copied, duplicated, falsified or obtained from other people (including slips collected from bins, tables or other customers);
- multiple accounts or cellphone numbers were used by one person to get around entry limits;
- automated tools, bots or scripts were used;
- someone tried to exploit a technical fault or manipulate the Passport, the League or the draws;
- the transaction was fraudulent, cancelled, refunded or voided;
- an entry cannot reasonably be verified; or
- the Entrant is not eligible or has broken these Terms.

12.3 Store staff. Store staff may not scan Till Slip QR Codes for customers on staff devices, or keep or redirect customers' Till Slips. Entries linked to such activity will be disqualified.

12.4 Pedros will act reasonably and in good faith when applying this clause. Entrants may ask for reasons by contacting customer care.

13. Personal information (POPIA)

13.1 Pedros Marketing (Pty) Ltd is the responsible party for personal information collected through the Campaign. Pedros processes it in line with the Protection of Personal Information Act 4 of 2013 (**POPIA**) and the Pedros Privacy Notice at pedroschicken.co.za/win, which forms part of these Terms.

13.2 What we collect.

Category	Examples
Identity and contact	First name, surname, cellphone number, username
Account	Encrypted password, OTP verification records
Purchase and entry	Store, order number, transaction date and time, Stamps, entries, League position, prizes won
Entry Box	Name and cellphone number written on the Till Slip
Support	Information and photos you send to customer care, and any further details customer care may ask for to resolve your query, such as your device make and model, internet service provider or email address.
Device and technical	IP address and browser type. The Passport does not access your device's location services and does not track your location. The only location information kept is the store where each purchase was made.
Prize fulfilment	ID number, BP Rewards number, and bank details for cash prizes (winners only)

13.3 Why we use it. To create and run Passport accounts, record Stamps and entries, run the draws, select, verify and contact winners, deliver prizes, prevent fraud and misuse, handle support queries, and meet legal record-keeping duties.

13.4 Who we share it with. Only as needed to run the Campaign: the Passport developer and hosting providers, SMS providers, BP (BP Rewards number, for cashback and fuel prizes), auditors, and professional advisers. Each is bound to keep the information confidential and secure. To deliver its prizes, BP may ask winners for additional personal information. BP collects it directly, and it is governed by BP's own privacy policy and terms and conditions, not by Pedros.

13.5 Cross-border transfer. The Passport map is provided by Cloudflare, with OpenFreeMap as a backup, which is served from outside South Africa. Technical information such as your IP address may be transferred outside South Africa when the

OpenFreeMap service is used. Pedros will only allow this where section 72 of POPIA is complied with.

13.6 Direct marketing. If you register for the Pedros Passport, Pedros may use the cellphone number you register with to send you direct marketing by SMS about new Pedros promotions and giveaways. This includes after the Campaign ends. Pedros will only do this if:

- when you registered, you had the chance to opt out by unticking the pre-ticked box "Sign me up to receive updates about New Promos and Giveaways from Pedros" (if you untick it, Pedros will not send you direct marketing); and
- every marketing message tells you how to opt out, free of charge (for example, reply STOP).

If you opt out, Pedros will stop sending you marketing, but you will still receive messages about your entries, Stamps and prizes. These Campaign messages are not marketing. Pedros will not use your number to market other companies' products, and will not sell or share it with third parties for marketing. Store staff cannot accept or decline marketing on your behalf. Names and numbers written on Entry Box Till Slips are used only to run the Campaign and will not be used for direct marketing.

13.7 Retention. Campaign records, including winners' names and identity numbers, are kept for at least three years after the Campaign ends, as required by Regulation 11 of the CPA Regulations, then securely deleted or de-identified. Entry Box slips not drawn are destroyed securely after the store draw at the end of the Campaign. Drawn slips are kept securely for the same three-year period, then destroyed securely.

13.8 Your rights. You may ask to access, correct or delete your personal information, or object to its processing, by emailing Pedros customer care at customercare@pedroschicken.co.za. Deleting your Passport account during the Campaign will remove your Stamps and entries. You may also complain to the Information Regulator (inforegulator.org.za).

14. Technical availability, changes and liability

14.1 Technical requirements. The Passport is web-based and works on any phone, tablet or computer with an internet connection, a compatible web browser and a working camera. Data costs are for your own account. You are responsible for keeping your registered cellphone number active and able to receive SMS.

14.2 Availability. Pedros will take reasonable steps to keep the Passport available but cannot guarantee uninterrupted access. Maintenance, outages, network problems or third-party service failures may affect it. If a Till Slip cannot be scanned because of a Passport outage, you may follow clause 12.1, or any alternative instructions Pedros publishes on its website or social media, sends you by SMS, or otherwise communicates to you or the public through an official Pedros channel.

14.3 Changes. Pedros may change these Terms, the mechanics or a prize only where reasonably necessary, for example to correct a genuine error, comply with the law, prevent fraud, or respond to events outside its control (such as prize supply problems or a Passport failure). This includes the mechanics and timeframes of the draws and winner announcements, which Pedros may change where circumstances beyond its control require it, or at its reasonable discretion. Pedros will not make changes that unfairly reduce Entrants' existing chances or entries. Changes will be published at pedroschicken.co.za/win, and the latest version of the Terms applies from its publication date.

14.4 Suspension or termination. Pedros may suspend, extend, shorten or end the Campaign if events outside its reasonable control make it impossible or unlawful to continue. If that happens, Pedros will tell Entrants at pedroschicken.co.za/win and will deal fairly with valid entries already received, as far as reasonably possible.

14.5 Additional promotional mechanics. Pedros may add promotional mechanics during the Campaign, such as features in the Passport that award bonus entries. Any such mechanic will be governed by additional rules published before it starts, which will state who can take part, how often, the possible outcomes, and whether bonus entries expire. Bonus entries are not necessarily Stamps, purchases or store visits.

14.6 Liability. To the extent the law allows, Pedros, its franchisees, BP and their staff are not liable for any loss or damage arising from taking part in the Campaign or using a prize, except where it is caused by their negligence or wrongful conduct. Nothing in these Terms limits any right you have under the CPA.

15. General and contact

15.1 These Terms are governed by the laws of the Republic of South Africa.

15.2 Pedros' decisions on the draws, vetting and prize awards are final, provided they are made in line with these Terms and the law.

15.3 If any clause is found to be invalid, the rest of these Terms remain in force.

15.4 If these Terms conflict with any advertising or marketing material, these Terms apply.

15.5 Contact. Questions and complaints about the Campaign: customercare@pedroschicken.co.za. Promoter: Pedros Marketing (Pty) Ltd (2020/036296/07), 52 Kubu Avenue, Newlands East, Durban.

15.6 Complaints. Pedros will acknowledge your complaint within 2 business days and aim to resolve it within 15 business days. If you are not satisfied with how Pedros handles a complaint, you may refer it to the Consumer Goods and Services Ombud (CGSO), with which Pedros is a registered participant.